

# Pragya Securities Private Limited

MEMBER :- BSE / NSE / DP - CDSL

CIN : U67120MH1994PTC078185

GST No.: 27AAACP3247K1ZB



REGD. OFF.: 227/228, KAILAS PLAZA, 2ND FLOOR, VALLABH BAUG LANE, GHATKOPAR (E), MUMBAI - 400075

PHONE : 6728 3333 • E-mail : admin@psplonline.com

## Investor Complaints Data for the Month of April-2024: -

S.No	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly From Investors	NIL	NIL	NIL	NIL	NIL		NIL
2	SEBI (SCORE S)	NIL	NIL	NIL	NIL	NIL		NIL
3	Stock Exchanges	NIL	NIL	NIL	NIL	NIL		NIL
4	Other Sources (Depositor y)	NIL	1	NIL	1	NIL		20
5	Grand Total	NIL	NIL	NIL	NIL	NIL		NIL

## Trend of monthly disposal of Complaints: -

S.No	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April- 2024	NIL	1	1	NIL

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

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## Trend of annual disposal of complaints: -

<u>S.No</u>	<u>Year</u>	<u>Carried forward from previous year</u>	<u>Received during the year</u>	<u>Resolved during the year</u>	<u>Pending at the end of the year</u>
1	2021-22	NIL	NIL	NIL	NIL
2	2022-23	NIL	1	1	NIL
3	2023-24	NIL	1	1	NIL
4	2024-25	NIL	1	1	NIL